



CASSIQUE PROPERTY
OWNER INFORMATION

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WELCOME

Welcome to Cassique,

On behalf of the HOA Board of Directors and Ravenel Associates I want to welcome you to Cassique. We hope you enjoy the world-class amenities and remarkable lifestyle that Cassique has to offer. You will enjoy being a part of a neighborhood that has truly developed into a close-knit and inviting community. My name is Megan Howard and I am your Association Manager. I assist the Cassique HOA Board of Directors in the day-to-day management, supervision and administration of the Association. Ravenel Associates' duties also include periodic property inspections, supervision of routine contractors, securing competitive bids for special projects, implementation of Board decisions, enforcement of rules and regulations, communication of pertinent information to all homeowners and organization of quarterly board of directors' and homeowners meetings.

If you did not receive a copy of the Cassique HOA governing documents, you may view them on your community's portal. You can get connected by going to www.ravenelassociates.com then clicking the Login button in the top right corner. In the box that opens, click Initial Login to access the registration form.

Again welcome. If you have any questions or if I may be of assistance, please feel free to contact me. My direct line is (843) 266-3922 and my email address is pm.cassique@ravenelassociates.com.

Sincerely,

Megan Howard, AMS, CMCA, PCAM
Regime & Association Manager

CASSIQUE SECURITY

Cassique Security Gate

Hours of Operation

7:00a.m.–10:00p.m.

Telephone: 843.768.6145

Please contact the Cassique Security Gate to authorize visitor access and to obtain temporary vehicle passes.

Security Gate Access After Hours

Each Cassique property owner has a special code that will provide access through the Cassique security gate 24 hours of the day. The code is your Member number. If you have any problems with your code, please contact Ravenel Associates Emergency Line at 843-768-9480.

Please note the general Membership access code of 5421 will allow vehicle access from 6:00 a.m. to 10:00 p.m.

VEHICLE PASSES/ACCESS

Electronic Gates

Electronic gates permit access to Cassique, The Beach Club and the River Course. To enter the Club's electronic gate, you may punch in gate code 5421 into the touchpad at each gate. Each Membership will be issued two Club decals to automatically open all Club gates. Additional decals can be purchased from Member Services for \$15.00.

Temporary Vehicle Passes

If you are not in your previously registered vehicle and need a temporary pass (rental cars, unregistered vehicle, and guests), please call the Cassique Security Gate to obtain a temporary vehicle pass at 843.768.6145. The temporary pass must be picked up from the Cassique Security Gate. This pass will provide access to Cassique and Kiawah Island.

Kiawah Island Club Decal

The Club vehicle decal provides access to all of Kiawah Island Club gates and access to Kiawah Island using the automatic gate in the right lane at the entrance to both the Kiawah Island Main Security Gate and the Vanderhorst gate (second gate).

Decals are included in your orientation packet. Please contact Members Services if you have any questions MemberServices@kiawah.com.

Guest Vehicle Passes

The property owner is responsible for all guest vehicle passes. Guest vehicle passes can be arranged by calling the Cassique Security Gate at 843.768.6145. The guest vehicle pass will grant access to the Cassique community. Guest hosts must arrange a guest pass for Kiawah Island with the Kiawah Island Community Association (KICA) (843) 768-9194.

SERVICES

Garbage Service

Establishing garbage collection is the property owner's responsibility. Trident Waste and Recycling provides garbage collection for Cassique. Please call 843.576-5050 or go to their website [Trident Waste & Recycling | Waste Management, Dumpsters, & Recycling in Charleston, SC \(tridentwastesc.com\)](http://TridentWaste&Recycling|WasteManagement,Dumpsters,&RecyclinginCharleston,SC(tridentwastesc.com)) to schedule service and containers.

Garbage and Recycling Collection Schedule*

Garbage is collected on Friday mornings and should be placed curbside by 7:00 a.m. on pick-up days. Recycling is collected on Tuesday mornings, every other week. On holidays, collection is the day following.

Weekly Service Schedule

Garbage collection– Friday, weekly pickup
Recycling Pick Up – Tuesday, every other week

If you have questions about collections, please contact Trident Waste at 843.576.5050

RECYCLING GUIDELINES*

All recyclable materials are collected in one container.

Plastics labeled 1-7 (including plastic shopping bags), paper, cardboard, newspapers, magazines, aluminum, tin, metals, and glass may be collected in the 90-gallon recycling receptacles with a blue lid. Remember to please rinse recycled containers prior to depositing into the receptacle.

***Information provided by Trident Waste and is subject to change.**

ESTABLISHING MAIL SERVICE

If your home does not have established U.S. Mail delivery service, you must petition with the U.S. Post Office for a rural delivery extension. Contact the Johns Island Post Office for more information at 843.559.0622.

PROPERTY OWNER ASSOCIATION (POA)

Board Members

| | | |
|--|--------------|--|
| Jordan Phillips, KP Managing Partner | 843.768.9211 | jphillips@kiawah.com |
| Tom Nevin, COO, The Club | 843.768.6120 | tnevin@kiawah.com |
| Amanda Mole, KP, Director of Architecture..... | 843.768.3419 | AMole@kiawah.com |
| Warren Lasch, Property Owner..... | 843.768.8703 | wlasch@msn.com |
| Bernie Fulk, Property Owner | 386.367.7332 | Bernie_Fulf@msn.com |

Managers

| | | |
|--|--------------|--|
| Megan Howard, Community Manager..... | 843.266.3922 | pm.cassique@ravenelassociates.com |
| Lora McIntosh, Cassique HOA Admin Asst. | 843.266.3903 | lmcintosh@ravenelassociates.com |

CASSIQUE PROPERTY OWNERS' SERVICES & INFORMATION

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|--|--|-----------------|
| Emergency | Charleston County: Fire, Police, EMS | 911 |
| Charleston Sheriff | Sheriff's Department..... | 843.202.1700 |
| CSQ Guard Gate | Will Brown | 843.768.6145 |
| CSQ Landscaping | Matt Stanis..... | 843.768.5751 |
| CSQ Golf Shop | Chase Godwin, Dylan Thew | 843.768.5752 |
| RC Golf Shop | Dylan Thew, Mike Perkins | 843.768.5715 |
| Voysey's | Corina Bright | 843.768.6133 |
| The Sports Pavilion | John Durante..... | 843.768.5330 |
| Kiawah Island Club | Main Line | 843.768.6120 |
| | Chief Operating Officer Tom Nevin..... | 843.768.5712 |
| | Accounting..... | 843.768.3421 |
| | Member Services | 843.768.6120 |
| Electric Company | Berkeley Electric | 843.559.2458 |
| Refuse Service | Trident Waste & Recycling..... | 843.576.5050 |
| Sewage | Seabrook Utility | 843.768.0822 |
| | <i>After hours Seabrook Security, 843.768.6641</i> | |
| Water | St. Johns Water | 843.559.0186 |
| Satellite TV | Direct TV..... | 1.800.481.6907 |
| | Dish Network..... | 1.888.926.548 1 |
| Phone Internet | AT&T | 1.877.658.6096 |
| | AT&T U-verse..... | 1.866.861.6075 |
| Boat Concierge | Kevin LaFountain | 843.768.3453 |
| KICA | Main Line | 843.768.9194 |
| Kiawah Main Security Gate | | 843.768.5566 |
| Town of Kiawah | | 843.768.9166 |

